



SUNCOAST PRODUCT CARE GUIDE



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Need to contact us?

Contact our office

Phone: 1.887.449.5106

Email: info@suncoastenclosures.com

Or contact your sales representative



LOUVERED ROOF CARE GUIDE






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Louvered Roof Care Guide

Congratulations on your new Louvered Roof! We are proud to have been able to help expand your outdoor living space. Below are details and instructions on how to care for, use, and maintain your Louvered Roof.






How To Operate Your Louvered Roof:

- Select the desired channel(s). The red LED light will illuminate when the channels are selected.
- To open the Louvered Roof, press 
- To close the Louvered Roof, press 
- Stop the louvers at any point by pressing 

How to Clean Your Louvered Roof:

- The Aluminum components of the structure have been powder coated to provide a durable finish and exceptional colour. You may wash them by hand with a microfiber cloth, soap, and water. You can also use a hose, or use a pressure washer.
- Access the tops of the blades for cleaning by opening the louvers all the way. Remember to protect or move your patio furniture while cleaning.
- Gutters are mounted on the inside of the Louver frame and can be cleaned out with a shop vac or by hand.

Setting an Intermediate Open Position:

- How to program PRESET or Intermediate Position.
- Select the channel on the remote that corresponds to the louver section that you would like to set the preset for (Presets can only be set one channel at a time).
- Direct the Louvered Roof to the position you want using   
- Select the channel, then press and hold   simultaneously (about 10 seconds) until the louver jogs open and closed.
- Your preset has been programmed! To use, simply select the desired channels and select PRESET, the louvers will automatically open or close to the Intermediate Positions that you have set up.
- NOTE: Each louver section will only remember the PRESET that was last programmed for it.

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RETRACTABLE SCREENS CARE GUIDE



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Retractable Screen Care Guide

Congratulations on your new Retractable Screens! We are proud to have been able to help expand your outdoor living space. Below are details and instructions on how to care for, use, and maintain your Retractable Screens.

Retractable Screens should always be monitored during operation.

Objects left under a screen and/or high winds can prevent the screen from lowering properly. Your screen is fitted with a safety feature to prevent damage. Please do not operate your screens in strong winds. If already in the lowered position, your screens can withstand quite extreme winds as well as snow and freezing rain.






How To Operate Your Retractable Screens:

- Select the desired channel(s). The red LED light will illuminate when the channels are selected.
- To raise the screens, press 
- To lower the screens, press 
- Stop the screens at any point by pressing 

How to Clean Your Retractable Screens:

- The Aluminum components of the structure have been powder coated to provide a durable finish and exceptional colour. You may wash them by hand with a microfiber cloth, soap, and water. You can also use a hose, or use a pressure washer.
- The screen fabric is made from a vinyl-coated polyester and only needs occasional cleaning with mild soap and water.

Setting a Preset Screen Height:

- If you like to set your screens to a preset height this tip is for you!
- How to program PRESET or Intermediate Position Set up.
- Select the channel on the remote that corresponds to the screen that you would like to set the preset for (Presets can only be set one channel at a time).
- Direct the screen to the position you want using 
- Select the channel then press and hold  simultaneously (about 10 seconds) until the screen jogs up and down.
- Your preset has been programmed! To use, simply select the desired channels and select PRESET, the screens will automatically open or close to the Intermediate Positions that you have set up.
- NOTE: Each screen will only remember the PRESET that was last programmed for it.

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RETRACTABLE VINYL CARE GUIDE



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Retractable Vinyl Care Guide




Congratulations on your new Retractable Vinyls! We are proud to have been able to help expand your outdoor living space. Below are details and instructions on how to care for, use, and maintain your Retractable Vinyls.

Retractable Vinyl Screens should always be monitored during operation.

Objects left under a vinyl screen and/or high winds can prevent the screen from lowering properly. Your screen is fitted with a safety feature to prevent damage. Please do not operate your vinyl screens in strong winds. If already in the lowered position, your screens can withstand quite extreme winds as well as snow and freezing rain. If you must operate your Retractable Vinyl Screens in high winds, you may need to manually assist them.

We recommend leaving your Vinyl Screens down as the weather gets cold. This is to allow for natural shrinkage of the Vinyl to happen within the track system. The tracks will pull it back into place once the temperature warms up.






How To Operate Your Retractable Vinyls:

- Select the desired channel(s). The red LED light will illuminate when the channels are selected.
- To raise the vinyls, press 
- To lower the vinyls, press 
- Stop the vinyls at any point by pressing 

How to Clean Your Retractable Vinyls:

- The Aluminum components of the structure have been powder coated to provide a durable finish and exceptional colour. You may wash them by hand with a microfiber cloth, soap, and water. You can also use a hose, or use a pressure washer.
- Follow directions and instructions found on IMAR Strataglass Protective Cleaner for clear vinyl. Use this product.
- DO NOT use Rain-X, Pledge, Plexus, Windex, or Bleach.

Setting a Preset Screen Height:

- If you like to set your screens to a preset height this tip is for you!
- How to program PRESET or Intermediate Position Set up.
- Select the channel on the remote that corresponds to the screen that you would like to set the preset for (Presets can only be set one channel at a time).
- Direct the screen to the position you want using   
- Select the channel then press and hold   simultaneously (about 10 seconds) until the screen jogs up and down.
- Your preset has been programmed! To use, simply select the desired channels and select PRESET, the screens will automatically open or close to the Intermediate Positions that you have set up.
- NOTE: Each screen will only remember the PRESET that was last programmed for it.

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3 SEASON ROOM CARE GUIDE



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3 Season Room Care Guide

Congratulations on your new 3 Season Room! We are proud to have been able to help expand your outdoor living space. Below are details and instructions on how to care for and maintain your enclosure.

Care for a 3 Season Room is easy - simply keep it clean and enjoy your space! Outlined below are our recommended ways to clean your enclosure. We recommend doing each of these about once per year and more if necessary.

It is your responsibility to use personal protective equipment such as gloves and safety glasses to prevent injury and or harm while maintaining your enclosure.

Cleaning Aluminum Materials

- Vacuum larger pieces of debris with horse hair, and crevice tool attachments.
- Wipe down aluminum surfaces using a damp microfiber cloth with a diluted dish soap solution.

Cleaning Screen

- Begin by removing windows.
- Using a garden hose, rinse screens from inside of the room.
- Use a SOFT bristle brush with a diluted dish soap solution to scrub screens.
- Rinse screens with garden hose.
- Allow to air dry.

Cleaning Vinyl Windows

- Remove and clean windows one set at a time.
- Wash windows with warm soapy water and a microfiber cloth.
- DO NOT use concentrated cleaners such as Windex, Rain-X, Pledge, Plexus or bleach.
- Reinstall the windows.

Cleaning Gutters

- Gutters can be cleaned with a suitable wet/dry shop vac on suction mode.
- Gutters can also be cleaned manually by clearing leaves and debris while wearing gloves.
- DO NOT force roof runoff, leaves, and other debris through the downpipe.

Cleaning Roof Panels

- Roof panels can be cleaned with a soft broom style brush and soapy water.
- CAUTION: the roof is very slippery when wet.

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CUSTOMER WARRANTY

At Suncoast Enclosures, we take pride not only in the quality of the materials we use but in the craftsmanship of our installation. We are pleased to extend to you a warranty that reflects both the integrity of the products and the expertise of our team.

MATERIAL WARRANTY

Aluminum Structural Components - 15 Years

Aluminum framing and components are warranted by the manufacturer to be free from material defects for fifteen (15) years from the date of installation. This includes the powder-coated finish, which is covered for chipping, cracking, and delamination.

Electronics & Motorized Systems - 5 Years

Motors, remote controls, and other electronic components are warranted for five (5) years from the date of installation, provided they are used and maintained in accordance with product guidelines.

Retractable Motorized Screens & Fixed Screens – 10 Years

The screen mesh used in our retractable motorized screens and fixed screens is covered under a ten (10) year material defect warranty.

Welds, Stitching & Spline Systems – 1 Year

Welds, stitching, and spline systems used to secure the mesh or attach screen components are warranted for one (1) year from the date of installation.

Three-Season Windows / Fixed Vinyl Panels – 10 Years

Three-season windows and fixed vinyl panels are warranted for ten (10) years against material defects under normal conditions and use.

Retractable Vinyl Screens – 1 Year

Components in retractable vinyl systems are warranted for one (1) year from the date of installation.

Polycarbonate Roofing Panels - 10 Years

Roof panels are warranted for ten (10) years against manufacturing defects that result in structural failure or degradation under normal environmental conditions.

Note: Manufacturer warranties apply to material defects only. They do not include labor, removal, or reinstallation.

WORKMANSHIP WARRANTY

Suncoast Enclosures warrants the quality of our installation workmanship for one (1) year from the date of project completion. This includes issues related to installation, alignment, or fit of components installed by our team. If a concern arises during this period, we'll assess the issue. If it's determined to be installation-related, we'll complete any necessary corrections.



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CUSTOMER WARRANTY

WARRANTY EXCLUSIONS

All warranty coverage is valid only if the products are properly handled and maintained. Suncoast Enclosures is not liable for product damage or defects caused by:

- Misuse, neglect, or unauthorized modifications
- Severe weather or natural disasters (e.g., wind, hail, or snow accumulation beyond design limits)
- Fading, oxidation, or environmental wear considered normal over time
- Scratches or surface damage to vinyl components
- Electronic accessories, including heaters, lights, and fans
- Any work or repairs performed by others not authorized by Suncoast Enclosures

ADDITIONAL TERMS

This warranty applies to the original purchaser only and is not transferable unless otherwise agreed to in writing by Suncoast Enclosures. No oral or written information or advice from Suncoast Enclosures creates any warranty obligations beyond what is stated in this document.

WARRANTY CLAIM PROCESS

To submit a claim, please contact us in writing during the applicable warranty period.

Include:

- A brief description of the issue
- Photos of the affected area
- Your invoice or proof of installation

After receiving your claim, we'll review the details and follow up with you to determine the appropriate resolution.

Claims can be submitted using the **Service Request Form** found on our website or by scanning the QR code below.



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